



# LUSH PRIVATE LODGE: RATES 2020/2021

## Rates.

1 July 2020 - 31 December 2021

R5 190 per person per night (sharing)

R7 266 per person per night (single)

## Inclusions.

Luxury accommodation; all meals; all teas/coffees and soft drinks; selected beers, selected wines and spirits; in-room minibar with selected beer, soft drinks and our own purified water; two safari activities per day, with refreshments and snacks; Wi-Fi access; 15% VAT

## Exclusions.

Gratuities; premium beers, wines and spirits; Lush Boutique purchases; additional activities; transfers; purchases of a personal nature

## General Terms & Conditions of Sale.

### Payment Terms.

• Provisional reservations will be held for a maximum of seven days, after which a non-refundable deposit of 20% will be required for confirmation. Lush Private Lodge reserves the right to extend the provisional booking period at its sole discretion. Payment of the balance will be due 60 days prior to travel. Bookings with 60 days or less to travel require full payment upon confirmation. • All payments shall be made in South African Rand and shall be made by means of an electronic funds transfer • Payment shall be made without deduction or set-off, with bank charges for the account of the sender

### Cancellation Terms.

• Lush Private Lodge reserves the right to cancel any reservation based on the non-payment of either the deposit or the balance of payment, without notice. Such cancellation may attract cancellation fees as set out hereunder. • In the event of a reservation being cancelled by or on behalf of the traveller in writing after Lush Private Lodge has issued confirmation, the following cancellations fees will apply:

Cancellations made with more than 60 days to travel forfeit the 20% deposit  
Cancellations made with 60 days or less to travel forfeit the full payment

No refunds are made for missed services, except in verifiable extenuating circumstances. Verifiable claims will only be considered if received in writing within thirty (30) days of the service being missed, and any refunds made will be at the discretion of Lush Private Lodge

## General.

• All communications relating to bookings, enquiries, payments and cancellations shall be directed to the Lush Private Lodge reservations department in writing, by email to [reservations@lushprivatelodge.com](mailto:reservations@lushprivatelodge.com) • Dietary, Medical & Special Celebrations: All travellers shall communicate any dietary or medical restrictions as well as any special celebrations during their time at Lush Private Lodge to the reservations office via email ([reservations@lushprivatelodge.com](mailto:reservations@lushprivatelodge.com)) at least 14 days prior to arrival. Lush Private Lodge will be able to cater for most health-imposed dietary restrictions but cannot guarantee that religious or voluntary dietary restrictions can be met

## Insurance, Liability & Advisory.

• **Travel Insurance:** It is the responsibility of each visitor to Lush Private Lodge to ensure that adequate and comprehensive travel insurance is in place from the time of confirmation of a booking at Lush Private Lodge and that details of such insurance are available during the time of travel. Such travel insurance must cover the visitor against all risks including but not limited to costs of cancellation and curtailment, damage, delay, evacuation, medical treatment, hospitalization, illness, inconvenience, injury, loss, repatriation and theft. Lush Private Lodge cannot accept any liability for any of these events under any circumstances. • **Safety:** Safari activities and visits to a safari area and/or a safari camp, place visitors in close proximity to wild animals and expose visitors to the hazards of such environment. Whilst every care is taken by Lush Private Lodge to avoid any incident, Lush Private Lodge bears no responsibility whatsoever for any loss, injury, illness, death, delays, cancellations or changes to an itinerary and retains the right to alter, amend or cancel any part of a safari at Lush Private Lodge with just reason. • **Force Majeure:** Lush Private Lodge shall not be held responsible for any force majeure events beyond the reasonable control of Lush Private Lodge, including but without limitations acts of god, exclusions, flood, fire or accident, war or threat of war, sabotage or civil disturbance, the occurrence of which may result in the cancellation of travel. Lush Private Lodge shall not be deemed to be in breach, or be otherwise liable for its non-performance to the extent that any such delay or non-performance is due to any force majeure. Lush Private Lodge shall be entitled, at its sole and absolute discretion, to cancel or amend any reservation if it is so affected by a force majeure, and shall use reasonable endeavours to refund the travellers, subject to deducting the actual and potential costs incurred by Lush Private Lodge. • **Travel Advisory:** Visitors are recommended to check with their Foreign Offices, Consular section and travel agent for current visa requirements, travel, health and safety advisories. All travellers must comply with the necessary visa, child-travel documents and health requirements that are applicable for travelling to South Africa. Lush Private Lodge shall not be liable in any way if a guest fails to take the necessary medical precautions or obtain the necessary visa, or if a guest is denied entry into South Africa for any reason whatsoever

*Lush Private Lodge reserves the right to amend its rates and General Terms & Conditions of Sale without prior notice. Confirmed bookings shall be honoured at all times. These General Terms and Conditions of Sale apply to all visitors to Lush Private Lodge and to all entities making or confirming visitor bookings at Lush Private Lodge. It is the responsibility of the entity that makes or confirms the booking with Lush Private Lodge to ensure that all visitors are aware of these General Terms and Conditions of Sale. By confirming a booking, these General Terms & Conditions of Sale apply.*

Last updated: 03 July 2020